

# RETURN FORM

ID Order
Name
Surname
e-mail

**PAUL TAYLOR**

**TROPHEE PAUL TAYLOR  
DIVISION S.R.L.**

Via Monteleone di Fermo , 21/23

Roma 00156

P.IVA 12220771005

Item you want to return :

Code	Description	Size	Quantity	Reason for return
PT7				
PT7				
PT7				
PT7				
PT7				
PT7				
PT7				

\* Specify one of the following letters as the reason for the return.

- A. Small size
- B. Large size
- C. It wasn't what I expected
- D. Damaged / Defective product (ex. Stains, tears, holes )\*.
- E. Delay delivery, change idea, other.
- F. Wrong item
- G. Different material / color than the pictures

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\* Please describe the defect:

\*\*In the event of an item damaged in transit, please contact our customer service immediately.

**CUSTOMER SERVICE**

Mail: [eshop@paultaylor.it](mailto:eshop@paultaylor.it)

## How can I return an item purchased online ?

The items must be returned in their original condition, have to be intact and all tags must still be attached to the products, which do not have to be worn or used.

Our warehouse will accept the delivery of returned items, reserving the right to verify their integrity.

Once a return is approved, we will send you a confirmation email and we will refund your purchase. Refunds will be issued to the original form of payment.

In order to return an item, you have a maximum 28 days starting from the day you received your order. You can return your order by post or using the service you prefer. Sending it to the following address:

**Trophee PAUL TAYLOR Division s.r.l. – Eshop**  
**Via Monteleone di Fermo, 23**  
**00156 Roma (RM)**  
**Italia**

\* We strongly recommend you send parcels by registered mail. Remember that the liability of the return is borne by the customer until the parcel reaches our address. That is why we suggest you use a trackable, insured shipping method.

Returns made by hand to the warehouse will not be accepted for security reasons.

We remind you that Extra European shippings are Delivery Duty Unpaid (DDU). This means that the final price does not include possible import duties or customs clearance. The customer is responsible for that payment. Please contact your local customs for further information.

## What are the procedures for reimbursement?

As soon as the item arrives at our office, we will return you the money through the same payment method that you used during the purchase.

To allow us to process the return more quickly, insert this complete form inside the package, then send with sufficient postage to the address above.

**Return processing times range from 7 to 10 working days.**

You can find more details on how to return the goods on our online site in the “Shipping and returns” section.

# PAUL TAYLOR

## CUSTOMER SERVICE

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